## DOCKET FILE COPY ORIGINAL

March 4, 2004

Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12<sup>th</sup> Street, SW
Washington, D C 20554

Re WT Docket No 01-309



I am writing comments in response to the petitions filed by various parties requesting the Commission to reconsider the Report and Order that modified the exemption for wireless phones under the Hearing Aid Compatibility Act of 1998

The FCC rules requires digital phone manufacturers and service providers to take steps to reduce the amount of interference emitted from digital wireless phones and to provide the internal capability for telecoil coupling I urge you to keep the rule in tact so that people like me, who use hearing aids, can have access to digital wireless phones

As a consumer who uses hearing aids these requirements are necessary if digital wireless phones are to serve people with hearing loss. It has become increasingly difficult to find or afford analog service. Pay phones are difficult to find, out of order or disappearing completely. I am very hopeful that as the industry complies with the FCC rule that I will have the option to buy and use a digital mobile phone like everyone else.

Being able to "test drive" the phone in the store before I purchase a plan is also very important It is inconvenient to have to buy the phone and then find out when I get home that it does not work with my hearing aid Service Provider contracts should be required to permit return of the phone at no cost to the customer if the instrument does not work with the customer's hearing aid.

The 50% requirement is reasonable, both for me to have choices and to not be a burden on the manufacturers Please do not reduce the percentage requirement

Please retain the rule

Yours truly,

146 Cliffside Drive

Wilmington, NC 28409

No of Copies rec'd ()
List ABCDE